



Return Policy

Return Policy Covers:

- New (unused) products
 - Warranty returns see Warranty Policy
 - Core returns see Core Return Policy

Product Return:

- Unused products can be returned up to 30 days from the purchase date.
- Returns will be inspected, and, at Bostech's discretion, credit may be refused or a restocking fee of 10%-20% may be deducted from merchandise purchase amount.
- Original shipping costs are non-refundable.
- Customer is responsible for shipping costs incurred to return products.
- A Return Merchandise Authorization (RMA) number must be obtained through Bostech Customer Service. RMA number must be written on packaging (not on product) to process the return.

What is NOT accepted:

- Products that have been installed and/or used.
- Products are not in the original box or packaging.
- Products damaged or deemed un-sellable by Bostech due to customer's actions.
- Electronic parts with broken seals.
- Products missing associated components (gaskets, hardware, etc.).